

December 2, 2011

RE: Special Announcement from NetComm Solutions and Kasual Computing

Dear Valued Client,

As you are aware, the technology industry is constantly evolving, and so are technology companies. NetComm Solutions, Inc. recently reached an agreement to transition the small business services segment of our company to Kasual Computing in Camp Hill. Kasual Computing is focused on small and medium businesses and has a long history of providing superior technologies and services to organizations in Central PA. This was a significant decision; I have had relationships with many of your organizations for a number of years.

The transition to the delivery of support services by Kasual Computing to your organization will begin on January 3rd, 2012. We are contacting you now, in advance of the January 3rd date, in order to answer your questions; address your concerns and make this transition as efficient as possible. Very little will change regarding the ongoing support of your organization's technology. The primary change will be the contact information to obtain support services. NetComm and Kasual Computing are committed to working together to ensure that there will be no deviation from the support services you and your organization have become accustomed to on a day to day basis.

NetComm personnel that are familiar with your technology will transition to Kasual Computing as part of this agreement. They are consultants and associates that you and your organization have been working with on a day to day basis. The following NetComm representatives will now be part of the Kasual Computing team:

Ryan Williams, Technical Consultant
Steve Zigner, Technical Consultant
Danny Mardis, Client Services Agent (Help Desk)
Greg Wilson, Account Manager

Kasual Computing currently supports most of the technologies supported by NetComm. Kasual Computing markets and supports additional technologies that will be valuable to your organization. An example is remote system monitoring technologies from Kaseya.

NetComm will continue to provide the following services to your account:

1. Web Site hosting
2. Citrix Technical Support
 - a. Citrix XenApp
 - b. Citrix XenDesktop
 - c. Citrix XenServer
 - d. Citrix Access Gateway
 - e. Citrix NetScaler

3. Custom Application Design, Development and Support
4. Website Design, Development and Support
5. Microsoft Dynamics CRM Design, Customization and Support
6. Microsoft Dynamics GP Design, Implementation and Support
7. Microsoft SharePoint Design, Implementation and Support
8. Database Administration and Reporting
9. Infrastructure as a Service Hosting
10. Software as a Service Hosting

We, Dwayne Kohr, President of Kasual Computing and I, would like to meet with you and others in your organization in the near future to discuss this transaction. We may not logistically be able to meet with every client before January 2nd, 2012, but we are desirous to meet with each of you. Please accept our request to meet with you and anyone else from your organization to make this transition a positive event.

In closing, I want to thank you and your organization for your business and support over the years. It is my goal to maintain our relationship throughout this transition and continue to be a resource in other areas in the future.

Sincerely,

Mark D. Wilson
President/Owner
NetComm Solutions, Inc.